



Refund Policy

1. Notice of Withdrawal

Twelve (12) consecutive school weeks' notice of intention to remove a student from the School or change status between boarding and day students must be given in writing to the Principal. Where less than 12 consecutive school weeks notice has been given, parents/guardians will be liable for the payment of one additional academic term's tuition and/or boarding fees plus payment of all outstanding fees and levies at the time of withdrawal.

2. Refund of Course Monies

If you have paid your fees, as requested in the letter of offer, and you are thereafter unable to commence or maintain study in Australia, Fahan School will refund all or part of your fees on the following basis:

- a. If you cancel your place 4 weeks or more before your advised date of commencement, 90% of your fees will be refunded
- b. If you cancel your place less than 4 weeks before your advised date of commencement, 50% of your fees will be refunded
- c. If you withdraw after the Term has commenced, no refund is payable
- d. The school will refund within 28 days all course monies paid (less 15% administrative overheads cancellation fee) where the student's application for enrolment is refused by the School or the student produces evidence that the application made by the student for a student visa has been rejected by the Australian immigration authorities.
- e. Please note that the medical insurance fee for OSHC may be non-refundable (if it has already been paid to the medical insurer)
- f. All notification of withdrawal from a course, or applications for refunds, must be made in writing and submitted to the Principal.
- g. If the student does not provide written notice of withdrawal and does not start the course on the agreed starting date, no tuition fees will be refunded.

- h. Refunds for student default apply to tuition fees only. Course monies (excluding tuition fees) will be refunded on a pro rata basis proportional to the amount of time the student was studying in the course, except where a non-refundable payment of behalf of the student has been made
- i. No refund of tuition fees will be made where a student's enrolment is cancelled for any of the following reasons:
 - i. Failure to maintain satisfactory course progress (visa condition 8202)
 - ii. Failure to maintain satisfactory attendance (visa condition 8202)
 - iii. Failure to maintain approved welfare and accommodation arrangements (visa condition 8532) [if applicable]
 - iv. Failure to pay course fees
 - v. Any behaviour resulting in cancellation of enrolment as the result of repeated or serious breaches of the student guidelines
- j. In the unlikely event that Fahan School is unable to deliver your course in full, you will be offered a full refund of all course money you have paid to date. The refund will be paid to you within 2 weeks of the day on which the course ceased being provided.
- k. This agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.